

#### **Corporate Offices: BUFFALO - NEW YORK**

2216 Kensington Avenue Kensington Avenue at Saratoga Buffalo, NY 14226 (800) 499-8599 (716) 839-4402 Telefax (716) 839-4452

### **Branch Offices:**

## **CALIFORNIA**

398 E. Carob Ave. Fresno, CA 93654

### **FLORIDA**

3980 W. Broward Blvd. Ft. Lauder., FL 33312

2330 Warbler Circle Lakeland, FL 33810

### NEVADA

786 Bigler Court Post Office Box 2678 Zephyr Cove, NV 89449

#### **NEW YORK**

Rockefeller Center Post Office Box 3968 New York, NY 10185 (212) 699-0621

450 Jericho Turnpike Suite 203 Mineola, NY 11501 (516) 746-0992

## OREGON

111 SW Harrison St. 1D Portland, OR 97201

## **TEXAS**

6418 Eckhert Rd. #3101 San Antonio, TX 78240

# VIRGINIA

325 East Bayview Blvd. Suite #201 Norfolk, VA 23503 (757) 932-1414

e-mail: save@troybanks.com

internet address: www.troybanks.com

Telefax:

<u>Agreement</u>	
	This Agreement is entered into as of between Troy & Banks, Inc. ("TB") and
	with an address at
	(the "Client").
In c	onsideration of the mutual agreements hereafter set forth, TB and Client agree as follows:
1.	The Client engages TB to conduct an audit or survey of Client's gas, electric, telecommunications and water/sewer utility ("Utility") service accounts for the purpose of securing refunds, credits and cost reductions resulting from discovery of charges or costs in excess of those permitted or allowed by applicable contracts, tariffs, statutes, rules and regulations and/or from overcharges or billing errors. TB agrees to conduct such audit.
2.	Overcharges – For any refunds, credits or rebates obtained by TB for prior overcharges, billing errors or costs in excess of those permitted by applicable contracts, tariffs, statutes, rules or regulations, TB shall be paid 50% of all monies refunded or credited to the Client.
3.	Future Cost Reductions - For any reductions in future costs for electric, gas, telecommunication and water services resulting from TB analysis, the fee is 50% of the amount saved each month for 24 months. TB will document actual monthly savings obtained by analysis of tariff cost applications.
4.	TB has made and makes no guarantee or assurance of any credit or refund amount or cost saving results.
5.	If Client does not receive refunds, credits, or reductions in future billings, there will be no fee for TB services.
6.	This Agreement sets forth the entire understanding and agreement between the parties.
[Clie	ent Name] Troy & Banks, Inc.
Ву:	By: Thomas T. Ranallo, President
Nan	ne:
Title	e:
Tele	ephone: